



16<sup>th</sup> June 2025

Dear Parents/Carers

### Catering & Payments from September 2025

From September 2025, we are excited to announce we will have a new catering provider, Impact Food Group operating as 'Innovate', preparing and serving food for your child/ren. This will change how payments for school meals are made.

Innovate are entirely aligned to working with the Trust's vision to create a positive food culture and help change the eating habits of young people.

Our Trust's student voice, who were involved in the selection process of our new catering provider, support Innovate's commitment to delivering brilliant food, an impassioned service, and a genuine partnership with Thinking Schools Academy Trust.

With the transition to a new caterer and our move to a new technical system, we will also be changing the way you pay for your child's meals.

We are currently finalising arrangements for payments from September. In the meantime, we request that you **do not make large top-up payments to your child's account** on PlusPay and aim to reduce the balance to zero by the end of term. We ask that all outstanding debts for school meals be settled too.

Thank you for your cooperation with this migration. Should you have any queries, please do not hesitate to contact the school office.

Yours sincerely

Mr O Owen  
Headteacher



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